

LSR

A V I A T I O N





VISION

Our Vision focuses on ensuring excellence in the delivery of premium aviation services across Sri Lanka. To become a world-class premium aviation service provider with exceptional facilities in today's dynamic world.

MISSION

To be the world's most professional, most reliable and most loved flight support service company providing world-class operational and management aviation services whilst contributing towards the development of the tourism industry in Sri Lanka, thereby positively impacting travel across the world.



OUR STORY

LSR Aviation is a part of 'Lanka Sportreizen', a brand which has come a long way from its humble beginnings which expanded into various avenues of the travel and leisure industry. Currently, with a staff of over 450 employees, LSR Aviation is considered a leading destination management organization, owning the largest fleet by a tour operator in Sri Lanka.

Incorporated under the Sri Lanka Business Registration Act and duly approved by the Civil Aviation Authority of Sri Lanka, LSR signified its entry into aviation when the National Airline of Sri Lanka appointed the organization as the sole ground handling agent for the layover program, a role which continues to date.

Furthermore, LSR Aviation (together with other partners) is known for its valuable and highly efficient facilities from undertaking inbound tour operations, hotel operations, event management services, and layover operations for key partners, namely 'Sri Lankan Airlines.

LSR Aviation also provides engineering support, flight services, crew handling, catering services, mishandled baggage services, medical services in addition to handling mortal remains, as a part of its in-depth aviation facility.

LSR Aviation is driven by its commitment to oversee all aviation based operational necessities. In addition to business class passengers from selected airlines, LSR provides transportation facilities to crew members as well.

By the provision of all facilities aforementioned, LSR Aviation focuses on redefining tourism especially through the introduction of innovative tourism facilities such as 'Agro-tourism' and 'Medical-tourism' which would complement and ultimately expand the tourism industry in Sri Lanka.



WHAT WE OFFER

With the Aviation industry alongside travel and tourism around the world growing at an exponential rate, we at **LSR Aviation** strive to provide our aviation partners with the best and most extensive range of high quality, professional flight support services through both private and corporate airlines across the world. While our clients make bigger plans for exciting adventures in Sri Lanka, we would ensure that their travels remain safe, with their minds at ease.

Our range of high-quality flight services that are sure to meet all your travel needs

OPERATIONAL SERVICES

✦ Flight permit assistance and slot coordination

Ensuring that all legal documentation is covered can be an exhausting and time-consuming process. Our experience and the wide network we have built over the years makes the process of obtaining clearance for airlines easier and more efficient.

✦ Ground handling and supervision

LSR will coordinate with Sri Lankan airlines, the sole ground handler at all local airports, to provide extensive supervision and support services at the ramp and flight terminal. Ground handling services covered by LSR include all welcoming, assisting, transport, check-in and hospitality services for guests.

✦ Fuelling

LSR takes on the responsibility over fuelling services for all airlines including ensuring that your flight is fuelled and ready to fly on time.

✦ Catering

Providing catering services of the highest quality and best hygiene is essential for the perfect flight. LSR coordinates with Sri Lanka Catering to cover all food and beverage needs as well as any other onboard requirement of the airlines.

✦ Engineering support

Flight safety always comes first. Therefore, LSR ensures that all your technical engineering requirements are met with the highest standards and the most impactful precautions.



✦ Passenger services and Crew handling

Our professionally qualified and well-experienced staff are experts at assisting passengers, customers, as well as flight crew in completing regular airport procedures, as well as all their travel and accommodation needs.

✦ VIP handling

LSR has specialized staff members who are able to handle and operate all travel and accommodation needs for VIP travelers including the provision of VIP transport and luxury accommodation facilities..

✦ Baggage delivery

We provide door to door delivery (home delivery) of misplaced or lost baggage to our valued customers of local and international airlines flying to Katunayake and Mattala.

✦ Transport and hotel accommodation

LSR has a range of transport and hotel operations in strategic locations around the island that will enable customers to choose the best accommodation options to suit their specific travel needs.

✦ Medical assistance

Customer health is a top priority. Qualified personnel and medical professionals are available to provide medical assistance for on flight emergencies or emergencies occurring during transit. Our services include inbound and outbound medical assistance by a professional at airports, ambulance services, arrangements for medical check-ups, and air ambulance chartering.

✦ Expirations services

In the event of the demise of a passenger, LSR will provide the required services and support for the clearance of the remains of the deceased for transit passengers.

Domestic air taxi operations

Domestic air taxi operations for inbound travel, tours, and local excursions are available with LSR.

Management Services and aviation expertise for the following areas are providing by LSR:

- Sales and marketing
- Corporate communications
- Country management
- Network planning
- Regional management
- Commercial needs, costing and viability reports

Our global network

While our headquarters are based in the heart of Sri Lanka, our services take on a global scale reaching as many as 20 cities across 5 continents.

Our successes

We have been recognized with the following awards for service excellence :

**"2007- PRESIDENTIAL AWARD FOR
ADVENTURE TOUR OPERATOR"**

"2008 - EXCEPTIONAL INDIVIDUAL OF THE YEAR"

**"2011 - PRESIDENTIAL AWARD FOR
BEST ADVENTURE TOUR OPERATOR"**

"2014 - APEA- OUTSTANDING ENTREPRENEUR"

**"2015 - PRESIDENTIAL AWARD FOR
MOST OUTSTANDING LEISURE SPORTS PROVIDER
OF THE YEAR 2015"**

**"2016 - PRESIDENTIAL AWARD
FOR MOST OUTSTANDING LEISURE SPORTS PROVIDER OF
THE YEAR 2016"**

**"2018 - ASIA-PACIFIC ENTREPRENEURSHIP AWARD
FOR HOSPITALITY, FOOD SERVICE & TOURISM INDUSTRY"**

**"2018 - SRI LANKA TOURISM AWARD
FOR THE BEST ADVENTURE SERVICE PROVIDER OF
THE YEAR 2018"**

**"2018 - SRI LANKA TOURISM AWARD FOR
THE MAJOR TOURIST EVENT (COLOMBO MARATHON) OF
THE YEAR 2018"**

**"2018 - PRESIDENTIAL AWARD FOR MOST
OUTSTANDING LEISURE SPORTS PROVIDER OF
THE YEAR RUNNER UP"**

CONTACT US

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